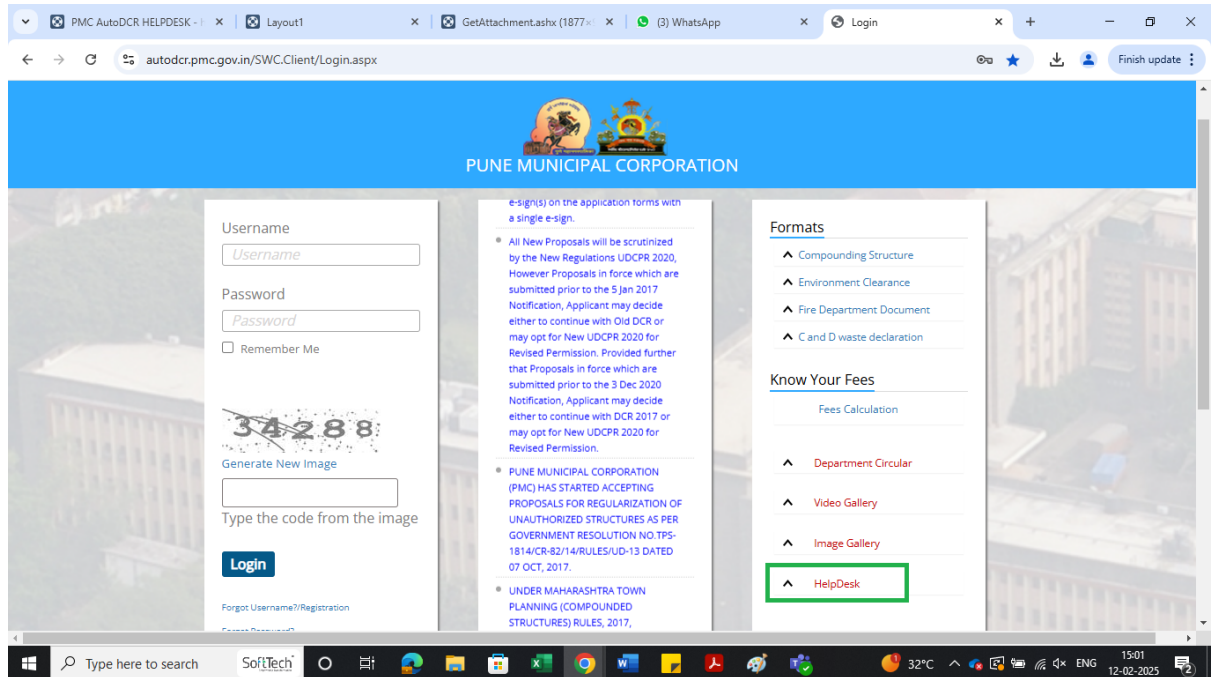


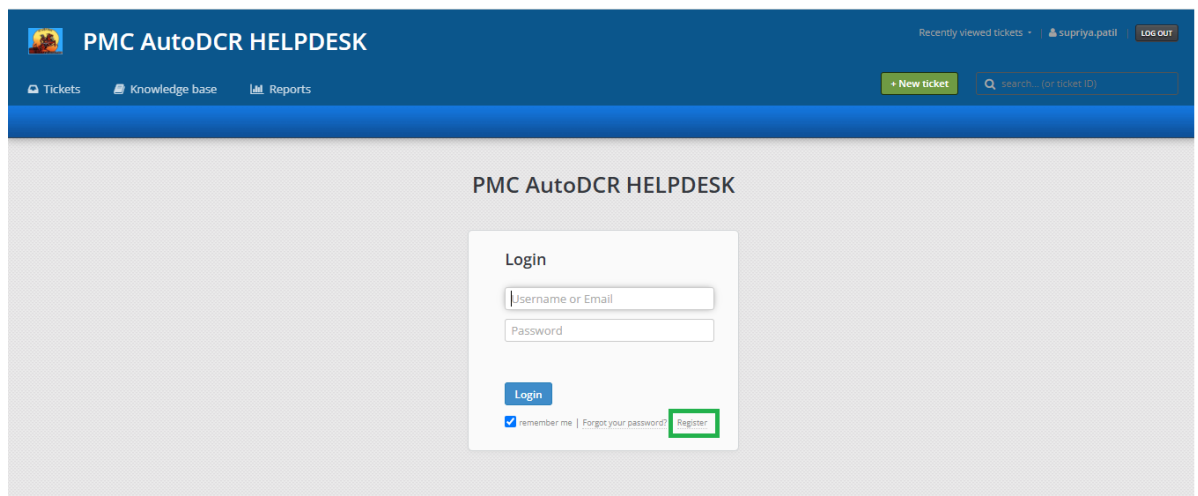
Helpdesk registration

For PMC AutoDCR helpdesk registration, please proceed with following steps.

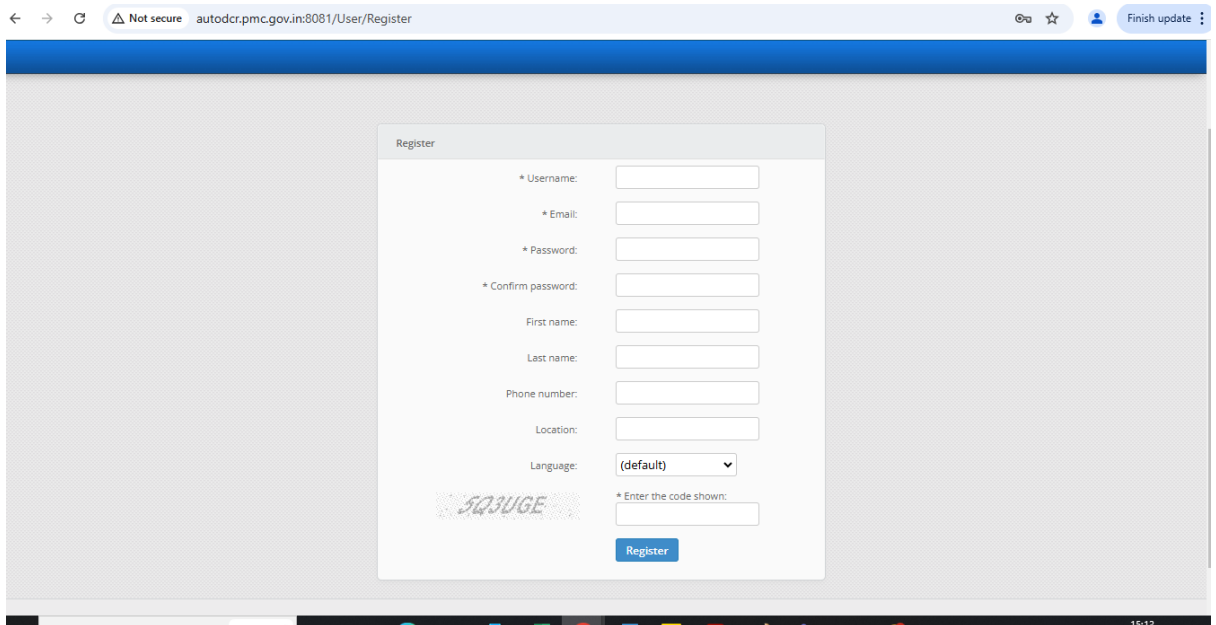
1) Go to home page – Click on ‘Helpdesk’.



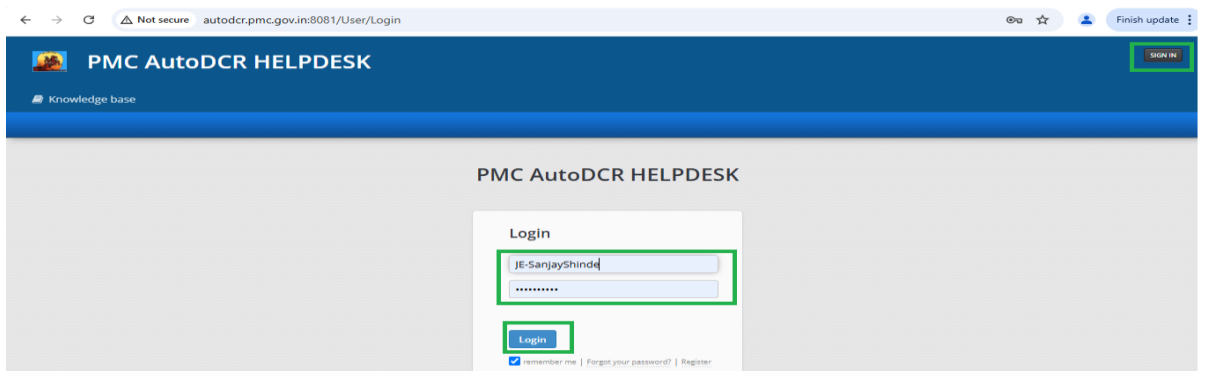
2) You can see below page – proceed for registration by clicking on ‘Register’.



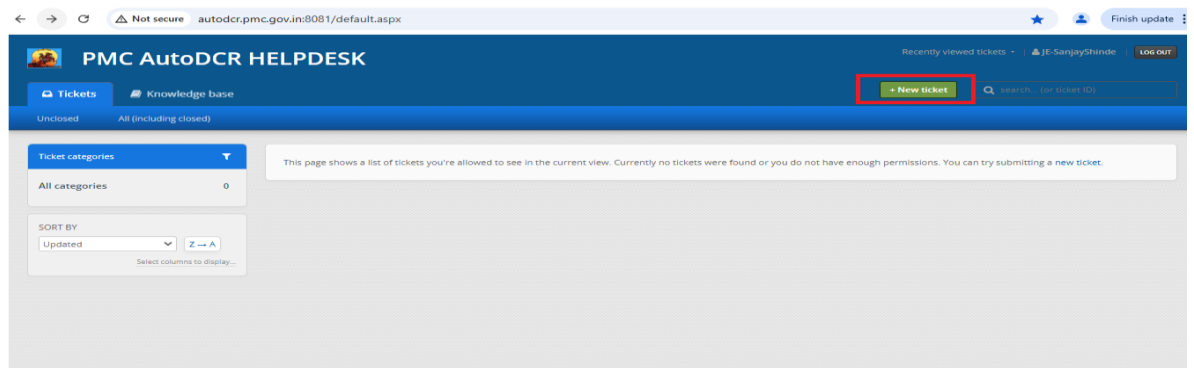
3) Once click on ‘register’ you can able to see blow details page fill all the details and click on register.



4) By using Username & Password sign in on helpdesk page and proceed to generate ticket.



5) Click on 'New Ticket' to generate ticket.



6) Enter all necessary details for your issue with relevant document attachment. (Describe you issue in details)

The screenshot shows a web browser window with the URL `autodcr.pmc.gov.in:8081/Tickets/New`. The page title is "New ticket". The form contains the following elements:

- A "Subject" text input field with the placeholder text "Subject", highlighted by a red box.
- A rich text editor below the subject field with a toolbar containing icons for bold, italic, underline, link, unlink, list, image, link, unlink, and code.
- A "Commencement" dropdown menu and a "priority - Normal" dropdown menu, both highlighted by red boxes.
- An "attach a file..." button highlighted by a red box.
- Input fields for "BCP No" and "Challan No", with "Challan No" appearing twice, highlighted by a red box.
- A "Submit" button at the bottom left.